



AFTERGLOW

Laser Spa

649 Colborne St. London, ON N6A 3Z2 Inside Whole Health Naturopathic Clinic 519-697-9129

At Afterglow Laser Spa, we respect your time. We strive to be punctual, and make you feel comfortable, without feeling rushed, through your treatment. To be able to offer service like this, we require all of our clients to arrive on time, and to give ample notice should they wish to change, or cancel bookings. This allows us to fill empty spaces and offer times to those on a waitlist. We thank you in advance for your cooperation and understanding.

Cancellation Policy

I, _____ (print full name) understand that it is my responsibility to give Afterglow Laser Spa **2 business days notice**, should I need to cancel and/or reschedule my appointment.

I understand that **it is my responsibility to remember my scheduled appointment date and time**. **Failure to arrive on time** can result in the loss of my prepaid service, and I may be required to reschedule for another date and/or time.

I understand that **not showing up** to a scheduled appointment will result in the loss of my scheduled prepaid service. I understand that **same-day rescheduling** and/or cancellations will result in the loss of my scheduled prepaid service.

I understand that **I cannot be treated if there is a tan in my treatment area**, and that if I arrive with a tan, Afterglow Laser Spa reserves the right to refuse treatment. I understand that my scheduled service will still be processed in this instance even if treatment is not undertaken. I understand that it is my responsibility to reschedule my appointment, giving 2 business days notice, if I have a tan.

I understand that Afterglow Laser Spa reserves the right to cancel all further prepaid services should I miss **3 consecutive scheduled appointments**, without following this cancellation policy, and that no refund will be issued.

By signing below, you indicate that you understand, and agree to follow this cancellation policy, in full, and accept the implications should you fail to follow this cancellation policy.

Client Signature

Date